

ZZPS LIMITED
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SURREY
KT15 2AG



E: CUSTOMERSERVICES@ZZPS.CO.UK

W: WWW.ZZPS.CO.UK







T: +441932 918916

Privacy Policy

In this Privacy Policy references to "we" and "us" are to ZZPS Limited

This Privacy Policy governs the way we collect, use, maintain and disclose information collected from users of our websites (www.ipaymypcn.net & www.zzps.co.uk). This privacy policy applies to both websites and all products and services offered by ZZPS Limited.

The lawful bases for processing data are set out in Article 6 of the GDPR, and they are summarised below:

-  Consent
-  Contract
-  Legal obligation
-  Vital interests
-  Public task
-  Legitimate interests

ZZPS processing of your data could be any one of either 'Contract', 'Legal Obligation' or 'Legitimate interests' depending on the data in question.

Personal identification information

We may collect personal identification information for legitimate interests from users in a variety of ways, including, but not limited to, when users visit our site, fill out a form, and in connection with other activities, services, features or resources we make available on our site. Users may be asked for name, address, email address, telephone numbers and/or credit card information.

Users may visit our site anonymously too. We will collect personal identification information from users only if they voluntarily submit such information to us. Users can always refuse to supply personal identification information, except that it may prevent them from engaging in certain site related activities for example making payments or viewing photographic evidence.

Non-personal identification information

We may collect non-personal identification information about users whenever they interact with our site. Non-personal identification information may include the browser name, the type of computer and technical information about user's means of connection to our site, such as the operating system and the internet service provider's utilised and other similar information. This may also include the users IP Address.







Personal information may be passed to us from a third party, for example, our clients, solicitors or suppliers.

Web browser cookies

Our sites may use cookies to enhance user experience. User's web browsers places cookies on their hard drive for record-keeping purposes and sometimes to track information about them. Users may choose to set their web browser to refuse cookies, or to alert them when cookies are being sent. If they do so, note that some parts of the site may not function properly. More information on our use of cookies can be located at <http://www.zzps.co.uk/cookies>

How we use collected information

We may collect and use personal information for the following purposes:

-  To process payments
 We may use the information users provide about themselves when paying only to service to that request. We do not share this information with outside parties except to the extent necessary to provide the service.
-  To send periodic emails
 We may use the email address to send users information and updates pertaining to their account.
-  To send periodic text messages
 We may use the mobile telephone number to send users information and updates pertaining to their account.




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













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 We may pass data onto third parties including our suppliers and solicitors
 Our suppliers include a printing company and a data appending/tracing company
 The solicitors could be either Wright Hassall LLP or their subsidiary QDR Solicitors Ltd.

Data Classification

ZZPS refers to two types of data within this policy:

Customer data - this includes any data passed to ZZPS by its clients and can include information pertaining to a breach of parking terms and conditions and/or trespass. The specific information can vary from client to client, however may include some or all of the following:

 Registered Keeper details
 Driver or motorist details
 Hirer details
 Owner details
 These details may include:
 Name
 Address
 VRM
 Make/Model/Colour of vehicle
 Location of the event
 The reason
 Date & time of the breach
 Photographic evidence of the event
 Email address
 Telephone numbers
 Comments and/or notes

Data is stored on our notice processing system which is provided and supported by Indigo Cloud Limited. For more information see below ('How we protect your information')

Client data - defined as firms who have retained the services of ZZPS under a Service Level Agreement

Third Party and Suppliers data

How we protect your information



We adopt appropriate data collection, storage and processing practices and security measures to protect against unauthorised access, alteration, disclosure or destruction of your personal information, username, password, transaction information and data stored on our systems.

All data is stored with apposite security in place and all suppliers used by ZZPS comply with the European Union General Data Protection Regulations.

Customer data is stored in the [Microsoft Azure Data Centre](#) in Amsterdam.

The supplier that provides this service and support is [Indigo Cloud Ltd.](#)

Some data is stored outside the European Economic Area; these suppliers are based in America and are all covered by the [EU-US Privacy Shield](#). Suppliers used by ZZPS include:

 DropBox Inc.
 Microsoft Corporation
 Salesforce
 Google LLC

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Sensitive and private data exchange between the site and its users happens over a SSL secured communication channel and is encrypted and protected with digital signatures.

Sharing your personal information

We do not sell, trade, or rent users personal identification information to others.

Third party websites

Users may find links to the sites and services of third parties. We do not control the content or links that appear on these sites and are not responsible for the practices employed by websites linked to or from our site. In addition, these sites or services, including their content and links, may be constantly changing. These sites and services may have their own privacy policies and customer service policies. Browsing and interaction on any other website, including websites which have a link to our site, is subject to that website's own terms and policies.

Privacy Shield Program Overview

The EU-U.S. and Swiss-U.S. Privacy Shield Frameworks were designed by the U.S. Department of Commerce, and the European Commission and Swiss Administration, respectively, to provide companies on both sides of the Atlantic with a mechanism to comply with data protection requirements when transferring personal data from the European Union and Switzerland to the United States in support of transatlantic commerce. On July 12, 2016, the European Commission deemed the EU-U.S. Privacy Shield Framework adequate to enable data transfers under EU law.

The Privacy Shield program, which is administered by the International Trade Administration (ITA) within the U.S. Department of Commerce, enables U.S.-based organisations to join one or both of the Privacy Shield Frameworks in order to benefit from the adequacy determinations. To join either Privacy Shield Framework, a U.S.-based organisation will be required to self-certify to the Department of Commerce and publicly commit to comply with the Framework's requirements. Once an eligible organisation makes the public commitment to comply with the Framework's requirements, the commitment will become enforceable under U.S. law. The Privacy Shield provides a number of important benefits to U.S.-based organizations, as well as their partners in Europe.

The EU-U.S. Privacy Shield Framework was deemed adequate by the European Commission, meaning it is a recognised mechanism to comply with EU data protection requirements when transferring personal data from the European Union to the United States in support of transatlantic commerce.

Participating organisations are deemed to provide "adequate" privacy protection, a requirement for the transfer of personal data outside of the European Union under the EU Data Protection Directive

Changes to this privacy policy

We have the discretion to update this privacy policy at any time. We encourage users to frequently check this page for any changes to stay informed about how we are helping to protect the personal information we collect.

You acknowledge and agree that it is your responsibility to review this privacy policy periodically and become aware of modifications.

Your acceptance of these terms

By using this site, you signify your acceptance of this policy. If you do not agree to this policy, please do not use our site. Your continued use of the site following the posting of changes to this policy will be deemed your acceptance of those changes.

Contacting us

If you have any questions about this Privacy Policy, the practices of this site, or your dealings with this site, please contact us at:

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